



MBCM Class Policies

Class Cancellation Policy

We understand that unexpected events and emergencies do occur. However, we also hope you understand our commitment to all of our students and the preparation that goes into creating a successful class. For this reason, we ask that cancellations be made by email at least one week (seven days) prior to the scheduled class in order to receive a full refund. Canceling less than seven days in advance results in a 50% refund. All cancellations must be made by emailing sales@mbcmuseum.com

If the Greensboro Children's Museum is unable to carry out a class due to weather, instructor illness, or other unforeseen circumstance, we will contact you by phone and email. You will receive a full refund.

Admissions Policy

Unless noted on the registration page, your class registration includes admission to the Museum for one caregiver and the registered participants on the day of your class. Additional guests can purchase admission at the front desk.

Alcohol Policy

Information regarding alcohol for adult (ages 21+) classes will be specified on the event registration page. Alcohol will be provided at some classes, while others are BYOB.

Photography Notice and Implied Consent Statement

By entering the Miriam P. Brenner Children's Museum, visitors acknowledge and agree that photographs and/or video may be taken during their visit. These images may be used by the Museum for promotional, educational, and archival purposes, including but not limited to social media, website content, brochures, and other marketing materials.

While we strive to respect the privacy of all our guests, entry into the Museum constitutes implied consent for the use of such media. If you prefer that you or your child not be photographed or included in any media, please notify a staff member upon arrival. Guests have the option to opt-out of photography and video with a designated wristband. For class registrants, you are welcome to notify us in advance by emailing sales@mbcmuseum.com

No identifying information (such as names) will be published without explicit written consent.

Food Allergies and Dietary Restrictions

Class instructors will work to the best of their ability to accommodate any known allergies or dietary restrictions. Please include all pertinent details during the registration process or contact our team at sales@mbcmuseum.com. We cannot guarantee all requested accommodations or accommodation requests made with less than 72 hours of the class.